

EMERALD ISLAND RESORT – PARKING POLICY

We have a strict parking policy in force around the Resort to help ensure the safety of all road users and pedestrians and to ensure emergency services can reach all areas of the Resort without any obstructions.

Single Family Homes

- Parking is permitted on odd house number sides of the streets during odd months and even house number sides during even months.
- Please do not park or drive your car on the grass/sod. The extensive irrigation systems, that are hidden just underneath the grass/sod and keep Emerald Island looking green and lush, need to be kept clear and free from damage.
- Do not park in any way that will block the sidewalks. It is a legal requirement that sidewalks must be accessible at all times.
- Do not stagger vehicles so one is near the garage and the other is over the sidewalk.
- If your vehicle has a long wheel base that covers the sidewalk, park the vehicle on the street.
- Vehicles cannot park horizontally on the apron (section of concrete between the sidewalk and road).
- Make use of all the street parking available ensuring you do not block junctions or access to any of the homes.

Townhomes

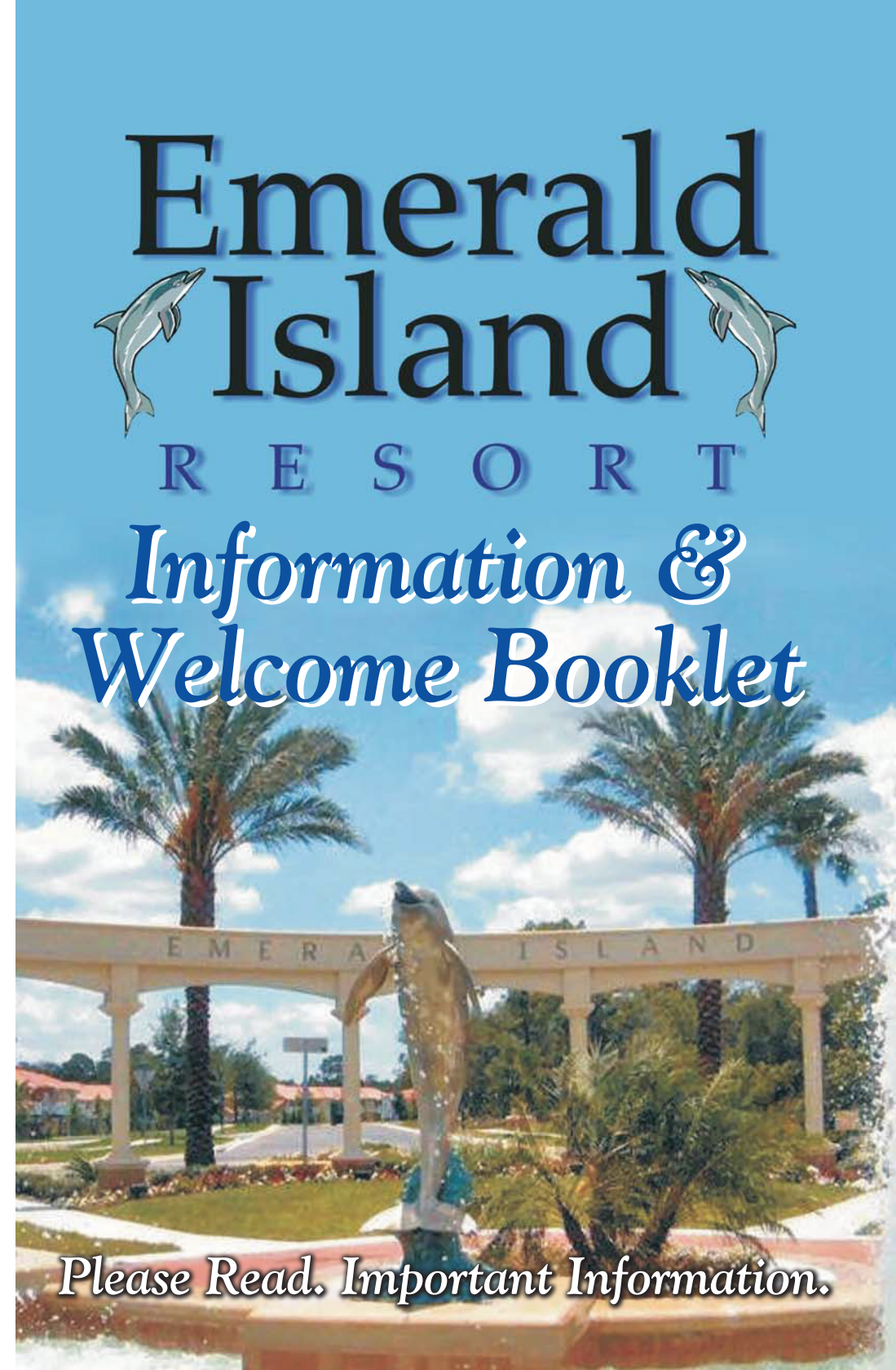
Please use the spaces provided in front of all the Townhomes.

Resort wide

Please always lock your vehicle.

The handicapped parking spaces are **exclusively** for persons who display the correct handicap documentation. It is essential that no other vehicles use these spaces.

You must not park in front of, or next to a fire hydrant. In order to help ensure the safety of everyone on Emerald Island, any vehicle found to be in violation of the rules, will be subject to deactivation of your access card and possible towing, with or without notice.



Welcome to Emerald Island Resort!
Thank you for choosing to stay at Emerald Island for your vacation. Please use this guide to help you get the most from your stay here at Emerald Island.

Just as the name suggests, Emerald Island is a truly tropical oasis. Nestled within a protected wetland, Emerald Island Resort is located just a few minutes from Walt Disney World and the myriad of other attractions that bring millions of visitors to Orlando every year. We wish you a fabulous vacation and look forward to satisfying your needs for the duration of your stay with us.

The Emerald Island Concierge Service can be contacted by email (emeraldisland1@yahoo.com) or by calling (407-787-3965) to speak to the staff at the clubhouse desk. The Concierge service desk is open from 08:00am to 10:00pm 7 days a week. Contact details can be found under 'Important Numbers' on the next page.

We welcome feed back. Please take a brief moment to complete a guest survey form which you can pick up from the Clubhouse Concierge. We value your thoughts and opinions.

IMPORTANT INFORMATION REGARDING TRASH DISPOSAL
The compactor is located by the tennis courts.

TOWNHOMES

TRASH & RECYCLING — The Townhomes have a valet trash service Monday through Saturday. Place bagged trash in the “in-ground” metal receptacle, which is located by the walkway to the unit.



All trash must be in bags (not less than 13-gallon trash bags) or it will NOT be picked up. Overflowing bins or trash lying next to the bin, will also NOT be picked up. The clubhouse will give all Villas guest 2 free trash bags.

- Failure to follow these rules will resort in deactivation of access cards and possible fines.
- Please contact your management company if you experience improper use of the trash rules upon your arrival.

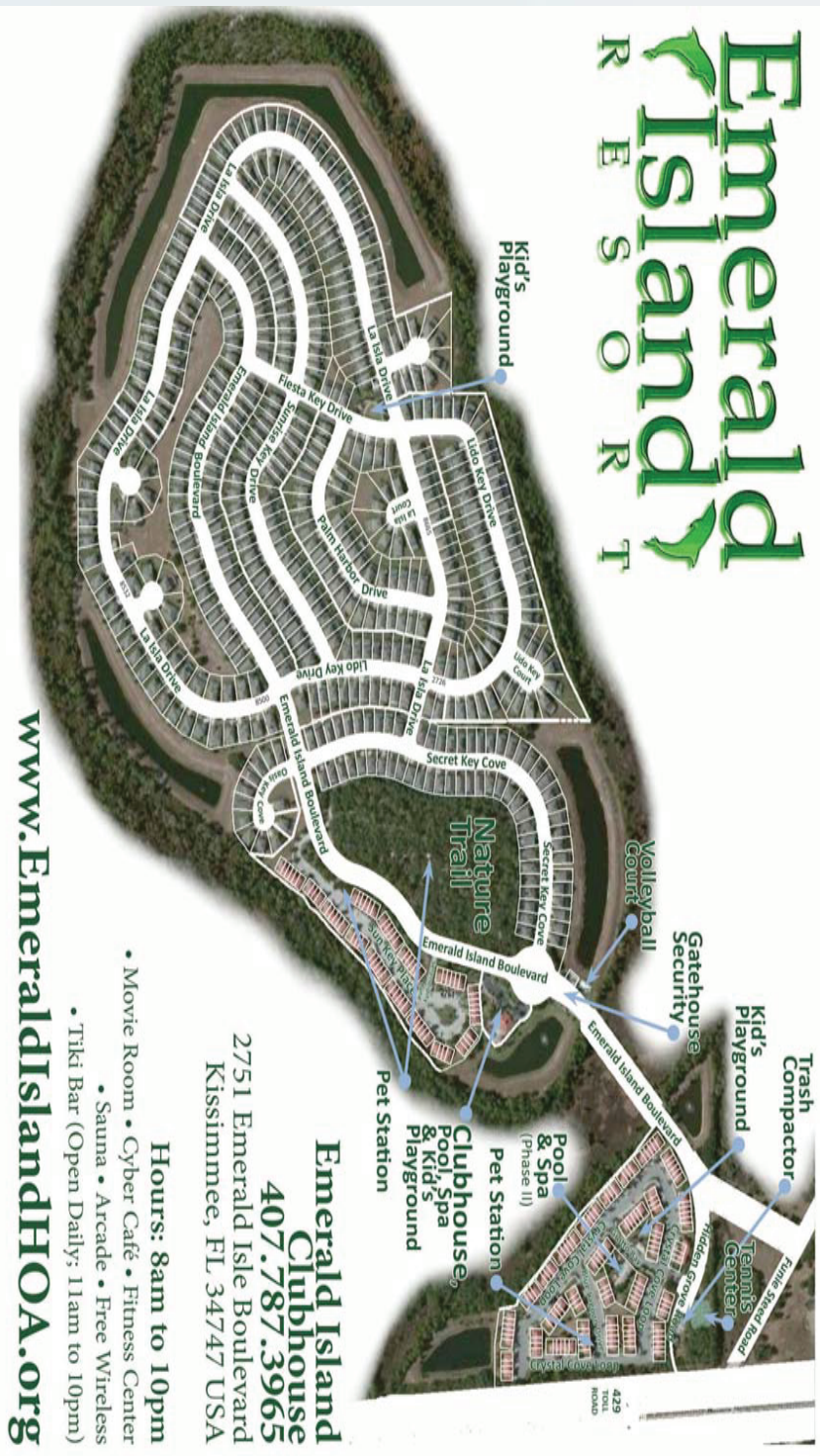
MANORS – SINGLE FAMILY POOL HOMES

TRASH DAY IS THURSDAY / RECYCLING DAY (BLUE LID) IS WEDNESDAY

- All trash must be bagged. Only loose recycling materials is permitted in bin with the blue top.
- Any and all excess trash or recycling material not fitting into the trash bins with the lid properly closed must be taken to the compactor.
- Absolutely NO trash may be placed on the ground or on top of the trash bins.
- You may only use the trash bins located at the home and not your neighbors.
- Resort staff will take the trash bins to the curb the day before pickup and return the day of pickup.



DUE TO WILDLIFE, SUCH AS RACOONS AND BEARS, AND OVERALL BEAUTIFICATION, IT IS IMPERATIVE THAT THESE RULES BE FOLLOWED. FAILURE TO FOLLOW RULES AND INSTRUCTIONS WILL RESULT IN A FINE & DEACTIVATION OF ANY AND/OR ALL ACCESS CARDS



www.EmeraldIslandHOA.org

Emerald Island Clubhouse
407.787.3965
2751 Emerald Isle Boulevard
Kissimmee, FL 34747 USA

Hours: 8am to 10pm

- Movie Room • Cyber Café • Fitness Center
- Sauna • Arcade • Free Wireless
- Tiki Bar (Open Daily: 11am to 10pm)

Emergency Information **Emergency • Fire • Rescue** **9-1-1**



Important Telephone Numbers

Clubhouse Telephone... 407-787-3965
Clubhouse Fax407-787-4198
Gate407-397-9032

Kissimmee Police407-846-3333
Osceola County Sheriff407-348-2222
Celebration Hospital407-303-4000
Orange Lake Centra Care ..407-465-0846
Walgreen's Pharmacy407-390-1701
CVS Pharmacy407-390-9431

Please visit our website at
www.emeraldislandhoa.org
for rental and homes for sale.

Emerald Island Resort has comprehensive facilities and features which are all available for your use as part of your stay. They include:

- Fully Featured Clubhouse
- Concierge Service
- Purchase of Attraction Tickets
- ATM Available
- FREE Internet Café and Free Wireless Hotspots (Clubhouse, Tot Lots & Community Pools)
- Special Activities and Events
- Two Communal Heated Pools and Spas
- Pool Side Bar with Food at Clubhouse
- Business Services — Small fee for printing
- TV Room
- Free Coffee and Tea
- Fitness Room / Gym
- Sauna
- Restroom Facilities
- Three Children's Play Areas
- Sand Volleyball Area
- Lighted Tennis Courts and Basketball Court
- Nature Trail
- Staffed 24 hour Gated Entrance with Access Card

Relax at Emerald Island Resort with everything you need to keep the whole family entertained. There really is something for everyone.

While you enjoy your stay with us, please bear in mind a few simple guidelines to ensure Emerald Island Resort continues to be the Resort of choice for others to enjoy in the future.

VISITORS

If you are planning to have guest(s) visit you during your stay, **you must complete and submit a Visitor Registration Form** prior to your visitors arrival. Available at the clubhouse or in this booklet, please return the form to the clubhouse between the hours of 8AM and 9PM. Failure to do so, may result in your visitor being delayed or possibly turned away.

MAIL/PARCELS

The Clubhouse is unable to receive mail or parcels for Guests. Parcels can be delivered to the address of the home you are renting, provided they are through a carrier and you are actually staying in the home at the time of delivery. United States Postal Services (USPS) mail is not delivered to the Resort.

ANIMALS: WILDLIFE & PETS

Please do not feed nor approach the wildlife. All pets must be on a leash and, please, pick-up after them. Dog stations shown on map. Please be considerate to other guests and ensure animal noise is kept to a minimum.

TRAILERS/BOATS/RV/TRAIERED GRILLS OR SMOKERS —

Recreational Vehicles, Motor homes, Boats, Trailers, Trailered Smokers or Grills, and Campers can not be parked on the Resort. There are parking facilities at nearby RV parking areas. Contact the Clubhouse Concierge for more details. *Violators may be towed.*

NOISE/ NUISANCE SITUATIONS — If you experience any problems with fellow Guests, including excessive noise during quiet hours of 11:00pm to 8:00am, please contact the **Sheriff at 407-348-2222**. It is important that you tell them your name and address to validate that it is a legitimate call. We ask that you then contact the Guardhouse at 407-397-9032, at the next opportunity. We will also make contact with the Home Owner and Management Company to report that there is a problem. The Access Cards will be disconnected in cases where the problem Guest is requested to report to the Clubhouse.

